Workplace Outcome Suite Update January 2020

In 2019 LifeWorks/ Morneau Shepell acquired Chestnut Global Partners and through this acquisition became the owner of the Workplace Outcome Suite (WOS) collection of outcome measures. After the publication of the 2018 Annual report, Dave Sharar and Ivan Steenstra worked on transitioning the WOS to Lifeworks/ Morneau Shepell, a transition that is now complete.

Going forward, Ivan Steenstra will be the main contact for any questions on implementing the WOS in your organization and analyzing the collected data. Kathryn Modisette, the same person who did the analyses while the WOS was still at Chestnut, will still create WOS outcome reports. We still require a minimum number of cases for a standard WOS outcome report, dependent on your specific situation. Questions on the exact number of cases needed can be discussed in our introductory information session, once you decide to use the WOS and sign the license agreement.

Since our last update to the pooled WOS data set in July 2018, we have completed 24 WOS reports for 18 companies. Four of these companies were new to us. We have received an additional 6 new license agreements and have done 3 information sessions on the implementation of the WOS. The WOS will likely also be used in a number of scientific research studies initiated by universities and government agencies in the near future.

ROI
The Workplace Outcome Suite provides an opportunity to calculate a return on EAP investment. However, this calculation is not part of the standard report that the WOS team provides to users. Lifeworks/ Morneau is not running the WOS as a profit center but we do incur costs and we would appreciate it if you could support the further development of the WOS by securing a budget for any additional analyses you would like to receive.

Next steps for the Workplace Outcome Suite
We are preparing the 2020 WOS report under the scientific and independent supervision of Dr. Mark Attridge. This year we can potentially add 9,871 new cases to the existing 26,088 cases in the dataset. In the next few weeks, we will actively approach license holders to request they send us their data in an effort to boost the number of new cases for this year’s report. Analysis will start in 2020 and it will take us a few months to get the final report ready for you.

You probably noticed that the EAPResearch.com website, where you can find all information on the WOS, needs an update. We will update the website in the first and second quarter of 2020. We have already received some feedback on what you would like to see on this website, but we are open to your ideas and would appreciate it if you were willing to share them with us.

For further information on the Workplace Outcome Suite, contact:
Ivan Steenstra PhD
Manager Research & Analytics
Enterprise Analytics
Morneau Shepell
800 Bay Street, 7th floor
Toronto, ON M5S 3A9
E-mail: isteenstra@morneaushepell.com